

SMU CONNECT

SPENCER MUNICIPAL UTILITIES

MARCH 2024



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Marketing & Community Relations Manager

With spring here comes the start of outside work for SMU staff. It is a great time to remind everyone to be sure and slow down and move over if we are working in the roadway to help keep everyone safe. Work zones are noticeable with flashing lights, orange signs, flags, and cones. It is the law in Iowa.

It is also the time of year when we start thinking about projects that involve digging. Be sure to contact Iowa One Call at least 48 hours (not counting weekends or holidays) before you start working on your project.

We want to keep everyone safe this upcoming construction season!

New Electric Meters Nearly Complete

SMU has been replacing existing residential and commercial electric meters with new advanced metering infrastructure (AMI) to improve service and information available to customers and is looking forward to



completing this project this spring. For more information on the project, visit: www.smunet.net/electric/AMI or contact us by phone at 712-580-5800.



National Do Not Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls but will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at any time.

To register or remove a number from the Do-Not-Call Registry, call 1-888-382-1222 (TTY: 1-866-290-4236) or register on the internet at www.donotcall.gov.



IOWA 811
ONE CALL SM

1-800-292-8989
www.iowaonecall.com



Ultimate Channel Guide

Want to know what channel number a channel is on Ultimate TV? Use the guide on each TV set up with Ultimate TV. By scrolling through the channels or paging up and down it is easy to see what each channel is. Press the 'guide' button on the remote and see channel numbers as well as current and upcoming programming!



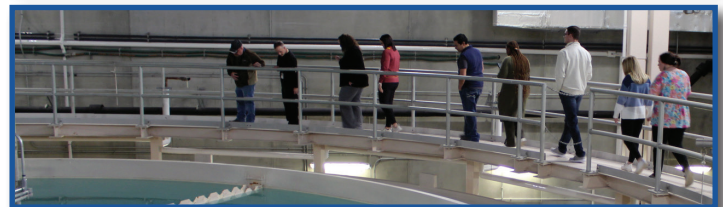
Game of Life

We enjoyed helping Spencer High School seniors learn about the cost of utilities to help them plan for the future during their Game of Life activity. We hope they choose to live in Spencer and become future customers someday!



Leadership Spencer Tour

We enjoyed having the 2024 Leadership Spencer class tour the water plant as part of their day learning about infrastructure.



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