

SMU CONNECT

SPENCER MUNICIPAL UTILITIES

DECEMBER 2023



Amanda Gloyd

Marketing & Community Relations Manager

Happy New Year!

We at SMU had a great year in 2023 and are looking forward to 2024. We are still working on television retransmission negotiations, so more information is to come in the new year. We also have plans in place for a 2024 resource conservation program and details will be available in the new year as you start planning your projects for 2024.

We are looking forward to keeping you connected in the new year!



Bill Pay the Easy Way in 2024

With the New Year nearly here and resolutions being planned for 2024, finding an easier way to pay bills might be in the plans. SMU's bank payment plan is a great option!

When automatic bank draft is set up on an account, the amount due will automatically be taken out of the bank account on the due date. Customers will still get a statement each month to review charges. To sign up for this, simply fill out our ACH form and provide SMU with a voided check or a document from your bank with the bank ABA number and account number.

For a copy of the form, visit smunet.net or contact the Customer Service Center to get a copy and start paying bills the easy way!



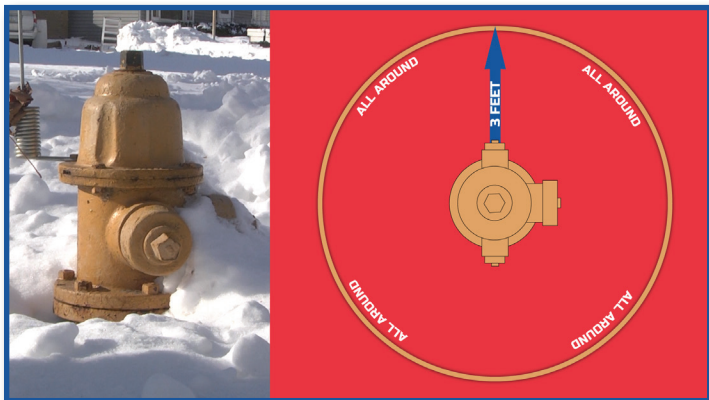
New Electric Meters

We have started installing new residential and commercial electric meters with advanced meters to improve services. SMU staff is replacing the meters at no charge to customers. For more information on the project, visit our website at: <https://smunet.net/electric/advanced-metering-infrastructure/>.



Thanks for Helping Keep them Clear!

Now and ice can prevent emergency crews and Utility staff from finding or accessing fire hydrants and electric transformers. You can help by clearing the snow around them. Thanks in advance for helping out!



Santa for Seniors

SMU employees put their money together this holiday season to bring joy to others through the Santa for Seniors program to help relieve effects of isolation, limited income, and inflation. SMU employees were able to help three seniors through the Upper Des Moines program.



New Infrastructure

SMU crews have been busy working on utility services for the new North "Y" Development with the installation of new water mains, fiber communications installation and electric infrastructure.



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