

SMU CONNECT

SPENCER MUNICIPAL UTILITIES

AUGUST 2023



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Marketing & Community Relations Manager

It has been a busy summer with several projects throughout Spencer. Now that school is started and the Clay County Fair is ahead we want to be sure you know you can follow the Spencer Tigers on The Spencer Channel 3 and the Webcast. We'll cover many home Spencer Tiger events LIVE as the fall sports seasons get started.

Speaking of the school year, if you think you may need an internet upgrade, be sure to contact our customer service staff. They would be glad to take a look and see if any changes need to be made to make the school year go smoothly.

811 Day

August 11th is a day to help raise awareness to contact Iowa One Call before digging. Any type of project that involves digging requires contacting Iowa One Call-this applies to both residential and commercial projects. It is free and it's the law. There are three easy ways to contact them: simply dial 811, dial 1-800-292-8989 or file an electronic ticket at iowaonecall.com.

As SMU has done in the past, we said thanks again this year to some crews in our community for calling or clicking before digging.



Know what's below.
Call before you dig.



Touch-A-Truck



We were glad to participate in the Touch-A-Truck event again this year on August 12th. Many stopped by to see our vac truck!

Home Improvement Projects Outside

Plans to install new siding or upgrades to the outside of a home or business near SMU's equipment? Be sure to contact SMU at 712-580-5800 to schedule to have the equipment removed and reinstalled according to the project timeline. There is no cost for SMU to temporarily move equipment for a project-however it is important to plan ahead!



How to Report an Electric Outage

While we have great reliable service here in Spencer, there are times unplanned outages occur. There are several ways one can be reported. An outage can be reported by calling SMU at 712-580-5800 or they can be reported online through a SmartHub account or through the mobile app with a SmartHub account. If you have questions on getting signed up, contact customer service at 712-580-5800.



**A daily recap show
all 9 days only on
The Spencer
Channel 3
September 9-17**

Clay County Fair Today

THE SPENCER CHANNEL

SMU
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