

SMU CONNECT

SPENCER MUNICIPAL UTILITIES

APRIL 2023



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Marketing & Community Relations Manager

Spring is here! After the winter we had we were all probably wondering if it would ever be Spring! With that comes the chances for severe weather and construction season.

Our Ultimate TV customers are pleased with the clear picture and more HD channels, however, when the weather isn't good near the satellites that we receive our signal from, it can affect the TV picture here in Spencer. Even though it might look like a nice day here in Spencer, our TV signal can have issues due to the weather elsewhere. We appreciate your patience as we wait for storms to pass.

With the summer construction season getting started, I'd like to remind everyone to make sure we have the best phone number on your account. There may be times we need to contact you regarding a project in your neighborhood. If you have changes, feel free to let us know through SmartHub or by calling our customer service center at 712-580-5800.

Call or Click Before You Dig

The month of April is "National Safe Digging Month," and it is a great time to talk about Iowa One Call. It is important to contact Iowa One Call either by phone or online prior to doing any digging. Examples of projects that include digging are:

- Planting trees/shrubs
- Installing a fence, addition, deck, garage, outdoor shed
- New driveway
- Installing a septic system or water drainage system
- Terracing or landscaping

Before contacting Iowa One Call, it is important to mark the proposed excavation area in white so the locators know where to locate the underground utilities. If you need some white flags, stop by our customer service center to get some free of charge. Once the locates are done, there will be various colors of paint and flags to mark the utilities and those colors mean:

Red-Electric power lines, cables, conduit and lighting cables

Yellow-Gas, oil, steam, petroleum or gaseous materials

Orange-Communication, alarm or signal lines, cables or conduit

Blue-Water, irrigation and slurry lines

Green-Sewers and drain lines

Pink-Temporary survey markings

White-Proposed excavation

Purple-Reclaimed water

Iowa One Call has made it easy with their 8-1-1 number or you can simply call 1-800-

292-8989 or click www.iowaonecall.com to schedule locates. Remember to plan ahead as it takes 48 hours for locates to be completed (not counting weekends or holidays).

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ONE CALL SM

1-800-292-8989

www.iowaonecall.com



Follow the Spencer Tigers on The Spencer Channel 3

Catch Spencer Tiger spring sports on The Spencer Channel 3 and the Spencer Channel 3 Webcast: <https://smunet.net/spencer-channel-3-webcast/>. Go Tigers from all of us at SMU!





Time for an AC Tuneup

With warmer weather around the corner, now is the time to make sure your air conditioner will be ready to keep your home cool this summer.

SMU encourages customers to get an annual checkup of their central air conditioner or heat pump in order to make sure it is in good working condition, and the best time to get it checked is before the summer heat officially arrives. During the annual check-up, the technician will check coolant levels and ensure the system is running properly. By making sure the unit is running properly can also help reduce the amount of energy it takes to operate, which can also save money.

SMU offers electric customers a rebate of \$25.00 when you have your AC checked by a heating and cooling professional. For a copy of the rebate form, visit our website at www.smunet.net.

Annual Hydrant Flushing

It is the time of year for our annual hydrant flushing. This is to maintain the over 600 hydrants we have throughout the community of Spencer. We are flushing each one and making sure they are well maintained and ready for use if needed. Last year we completed a fresh coat of paint on each hydrant. Watch our website for the area we are flushing. When we are flushing hydrants in your area, you may notice lower water pressure and some slight discoloration. Please contact us if you have any questions as we work on this routine maintenance!



Baseball Coverage

With the Major League Baseball (MLB) season started, we want to let baseball fans know what to expect for coverage this season.

As in years past, Iowa falls in a blackout zone as a result of MLB rules that the following teams will be blacked out: Chicago Cubs, Chicago White Sox, Kansas City Royals, Milwaukee Brewers, Minnesota Twins and St. Louis Cardinals.

There are several channels in the SMU lineup that will have some baseball coverage during the season like Bally Sports North and MLB Network, including some blackout exceptions.

Another way to get baseball coverage is online through MLB.TV which provides LIVE streaming of many games (however blackouts can still apply) that you can use with an Internet connection. For more information on this option visit mlb.com.



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