



520 2nd Avenue East, Suite 1
Spencer, IA 51301
p: 712.580.5800
f: 712.580.5888
www.smunet.net

CUSTOMER PRIVACY VERIFICATION

The SMU privacy rules, guided by the FCC CPNI rules, seek to protect your account information from identity theft and fraud. **The rules allow us to discuss account information only with the person(s) listed on the account.** We must be able to authenticate that person by using the social security number or the driver's license number. **Please help us in our effort that we protect the information, by completing the following.**

Utility Acct Number: _____ Communications Acct Number: _____

Account Telephone Number: _____

Question(s) for authentication of account holder:

Account Holder Name: _____

Address: _____

Account Holder Email Address: _____

Social Security #: _____ Driver's License #: _____

Contact #: _____

Authorized by: _____ Date: _____

If your account is listed only in your name, you might want to consider adding another name. Any spouse or roommate listed will be considered responsible for the bill and subject to verification and/or credit checks through our credit reporting agency. Relatives, Payees, Persons with Power of Attorney or other authorized parties will not be held responsible for the bill, but will be considered authorized to make changes.

_____ No, I do not want to add any additional authorized contacts to my account.

_____ Yes, I would like to add the following as authorized contacts for my account:

Name: _____

Address: _____

Social Security #: _____ Driver's License #: _____

Birth date: _____ Contact #: _____

Relationship (circle one): payee relative roommate spouse POA Other: _____

Authorized Contact Signature: _____

Name: _____

Address: _____

Social Security #: _____ Driver's License #: _____

Birth date: _____ Contact #: _____

Relationship (circle one): payee relative roommate spouse POA Other: _____

Authorized Contact Signature: _____

Please return this completed form to Spencer Municipal Utilities