

# SMU CONNECT

SPENCER MUNICIPAL UTILITIES

DECEMBER 2022



**Amanda Gloyd**

Marketing & Community Relations Manager

Happy New Year!

2022 was a great year for SMU with the completion of many projects including our Ultimate TV conversions. We also worked to continue to improve our electric reliability and replaced some water main as part of our annual maintenance.

We know customers enjoyed our fast symmetrical internet service--which we all used for many things from entertainment to education as well as the increase in connected devices in every home.

As we look to 2023 there are more projects on the horizon to continue serving you--our customers. We are also continuing coverage of the Spencer Tiger home varsity events on The Spencer Channel 3 and on The Spencer Channel 3 Webcast so be sure to tune in and follow the Spencer Tigers

This is a great time of the year to thank you for being a customer and letting us keep you connected in the year ahead!

## Bill Pay the Easy Way in 2023

**W**ith the New Year nearly here and resolutions being planned for 2023, finding an easier way to pay bills might be in the plans. SMU's bank payment plan is a great option!

When automatic bank draft is set up on an account, the amount due will automatically be taken out of the bank account set up on the account on the due date. Customers will still get a statement each month to review charges. To sign up for this, simply fill out our ACH form and provide SMU with a voided check.

For a copy of the form, visit [smunet.net](http://smunet.net) or contact the Customer Service Center to get a copy and start paying bills the easy way!



## Thank you!

**S**MU would like to say "thank you" to those helping sponsor Spencer Tiger coverage on The Spencer Channel 3 and the Channel 3 Webcast: Arnold Motor Supply, Brown's Shoe Fit Co, Carlson Property Holdings and Management, Community Insurance, Crown Clinics LLC, Dermus Skin Care, Fareway Meat & Grocery, Farmers Bank, Gold's Custom Grading, Homestead Small Animal Practice, Hy-Vee, Iowa Lakes Community College, Meyer Home Improvement, Midwest Hearing Clinic, Mr. B's Flooring, MWI Components, Nelson Jewelry, Northwest Iowa Bone, Joint & Sports Surgeons-a Department of Spencer Hospital, The Prime Rib, Spencer Physical Therapy, State Bank & Insurance, Craig Neiderheiser & Mike Healy-State Farm Agency, Thrivent-Troy Rosendahl and Blake Rosendahl, Tiger Pride Lawn Care, Truverse Management.



*thank you*



## Spencer Community Schools Rebate

Jason Remillard, SMU electric manager, recently presented a rebate check for almost \$15,000 to Jason Albrecht, director of operations at Spencer Community Schools for some lighting upgrades throughout many Spencer Community School buildings. Lighting was one of the categories included in SMU's 2022 Resource Conservation Program. Watch for details on the 2023 program.



## Oneota Environmental Learning Center

Clay County Conservation recently received funding for their Oneota Environmental Learning Center through the Rural Economic Development Loan and Grant program. Spencer Municipal Utilities along with Iowa Lakes Electric Cooperative each loaned \$360,000 to the project.

The Rural Economic Development Loan and Grant program provides funding for rural projects through local utility organizations. USDA provides grants to local utilities which are matched with 20% additional funding. The funds are then loaned to non-profits like Clay County Conservation at 0% interest. The ultimate recipients repay the lending utility directly. As the loan is repaid, the utility's revolving loan fund is allowed to relend the money to other economic development projects in the community.

Spencer Municipal Utilities is looking forward to seeing the new Oneota Environmental Learning Center in our community!

L-R: Clay County Treasurer LeAnn Black, Clay County Conservation Director Will Horsley, Clay County Auditor Ann Baschke and SMU General Manager/CEO Steve Pick.



## Thanks for Helping Keep them Clear!

Snow and ice can prevent emergency crews and Utility staff from finding or accessing fire hydrants and electric transformers. You can help by clearing the snow around them. Thanks in advance for helping out!



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