

# SMU CONNECT

SPENCER MUNICIPAL UTILITIES

OCTOBER 2022



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Marketing & Community Relations Manager

Happy Fall!

Our summer construction season will be winding down as the weather changes. We are working on finishing up several projects. One project was to convert all our cable customers to our new ultimate TV service, and we are very near completion. We have also been working on the West 4th Street area along with the contractor working on the sewer and water main upgrades. We know there were times it was inconvenient for customers in that area, so we appreciated everyone's cooperation as we continue to improve infrastructure in our community. Our electric department has been busy rebuilding a circuit in West Spencer to continue to improve our reliability.

We know many of you enjoy staying up-to-date with us at SMU through this newsletter each month. If you misplace your copy, they are available on our website at [www.smunet.net](http://www.smunet.net) so you can always stay informed!

## Healthiest State Walk

Many of our employees participated in Iowa's Healthiest State Walk on October 5th.



## At Spencer Municipal Utilities we offer many convenient options to pay your bills each month:



### Convenient Ways to Pay your SMU Bills

	Bank Payment Plan (ACH)	Mail	Mobile App*	Customer Service	Website*	Phone	Dropbox
<b>If I get a paper bill, I can pay by:</b>	✓	✓	✓	✓	✓	✓	✓
<b>If I get an electronic bill, I can pay by:</b>	✓	✓	✓	✓	✓	✓	✓
<b>If I want to pay by credit or debit card, I can pay by:</b>	✓		✓	✓	✓	✓	
<b>If I want to pay by paper check, I can pay by:</b>		✓		✓			✓
<b>If I want to pay by electronic check, I can pay by:</b>	✓		✓		✓	✓	
<b>If I want to pay by cash, I can pay by:</b>				✓			
<b>If I want to make a payment 24/7, I can pay by:</b>			✓		✓	✓	✓
<b>If I want confirmation of my payment today, I can pay by:</b>	✓		✓	✓	✓	✓	

\*SmarHub lets you manage your SMU accounts online or with a phone or tablet.

# October is National Cyber Security Awareness Month

It is important to educate yourself and your family on the best ways to stay safe online. Here are a few tips:

As technology evolves, so does cybercrime. It's important to identify the main methods of attack to help keep you and your identity safe online. Education is the first line of defense. Learn the risks and exercise caution to protect you and your valuable data.



## Phishing

Be cautious of clicking links or downloading attachments from someone, even if you know them. Phishing emails could include links directing you to infected websites or the attachment could execute malicious software.

When in doubt, delete.



## Password Cracking

Creating and remembering complex passwords can be daunting. To help make this easier to manage, think of a passphrase rather than a password. ILove!ceCr3am would be a good passphrase/password but very hard for an attacker to guess. And avoid using the same password for all your online accounts.



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