

# THE COMMUNICATOR

SMU COMMUNICATIONS NEWSLETTER

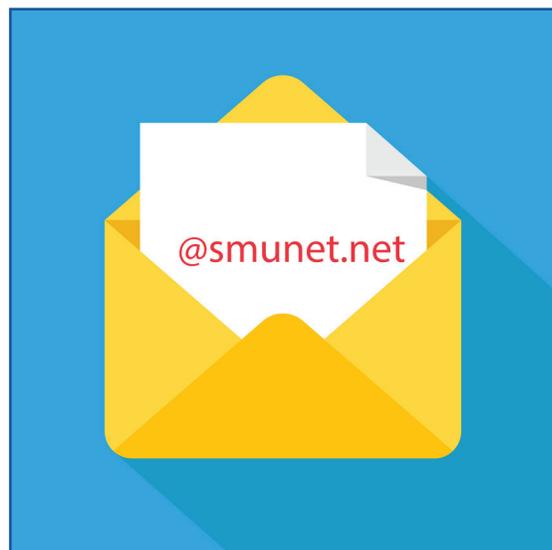
MARCH 2021



## Attn: Customers With smunet.net Email

SMU internet customers with an @smunet.net email address(es) only have until June 1st to transition to a new email provider. SMU will no longer be providing email addresses to customers after this summer. We will be continuing our great internet service which works with any email provider.

Once customers have a new email address to pass along for future communication from SMU or if they have questions, feel free to contact our customer service center at 580-5800 Monday-Friday from 8am-5pm.



## National Do-Not-Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at any time.

To register or remove a number from the Do-Not-Call Registry, call 1.888.382.1222 (TTY: 1.866.290.4236) or register on the Internet at [www.donotcall.gov](http://www.donotcall.gov).



## Baseball Coverage

With the traditional Opening Day for Major League Baseball (MLB) coming up, we want to let baseball fans know what to expect for coverage this season.

As in years past, Iowa falls in a blackout zone as a result of MLB rules that the following teams will be blacked out: Chicago White Sox, St. Louis Cardinals, Minnesota Twins, Chicago Cubs, Milwaukee Brewers and Kansas City Royals.

There are several channels in the SMU cable lineup that will have some baseball coverage during the upcoming season including FOX Sports North and MLB Network including some blackout exceptions.

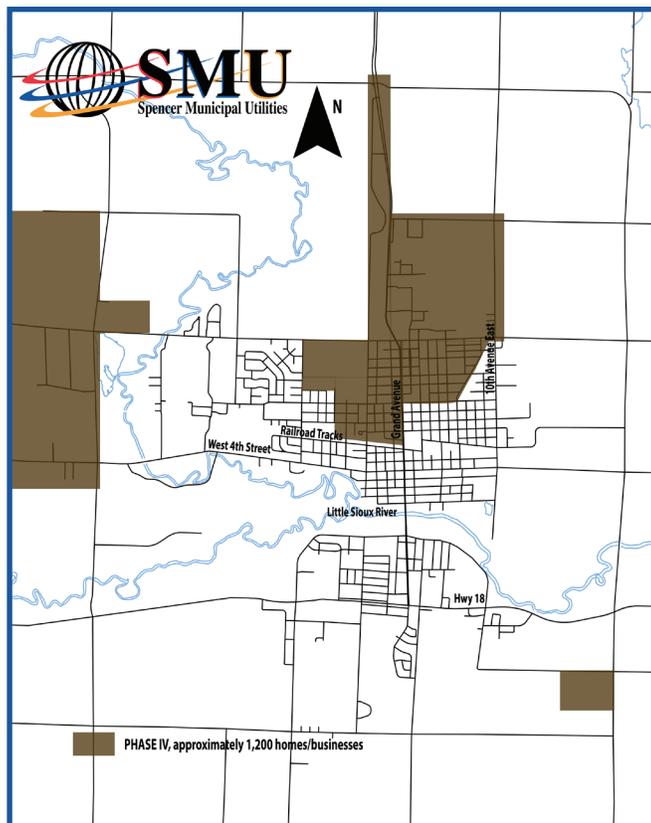


Another way to get baseball coverage is online through MLB.TV which provides LIVE Streaming of many games (however, blackouts can still apply) that you can use with an Internet ready device. For more information on this option visit [mlb.com](http://mlb.com).

## Fiber-to-the-Home Update

Work continues on the fourth and final phase of Fiber-to-the-Home (FTTH) communications in Spencer. Customers in this area will hear from us regarding setting up an appointment to convert their service address as we are working towards final completion of this phase. We appreciate customers helping us get these scheduled!

We are looking forward to completing this multi-year project soon to better serve the community of Spencer!



## New Billing Software Coming Soon

We are working towards combining our communication and utility accounts on the same statement with our new billing software provider. Watch for more information on this transition!



Check out the latest edition of Website Compass on our website by clicking on the 'Quick Link' at [smunet.net](http://smunet.net)!



520 2nd Avenue East, Suite 1  
Spencer, IA 51301  
p: 712.580.5800  
[www.smunet.net](http://www.smunet.net)