

THE COMMUNICATOR

SMU COMMUNICATIONS NEWSLETTER

MARCH 2020



National Do-Not-Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls but it will not stop calls from certain organizations with which you have established a business relationship. You may still receive calls from charities, political groups, debt collectors and surveys.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at any time.

To register or remove a number from the Do-Not-Call Registry, call 1.888.382.1222 (TTY: 1.866.290.4236) or register on the Internet at www.donotcall.gov. If you are unsure if you have registered a number, you can verify it online as well at www.donotcall.gov.



Baseball Coverage

When the Major League Baseball (MLB) season starts, we want to let baseball fans know what to expect for coverage this season.

As in years past, Iowa falls in a blackout zone as a result of MLB rules that the following teams will be blacked out: Chicago White Sox, St. Louis Cardinals, Minnesota Twins, Chicago Cubs, Milwaukee Brewers and Kansas City Royals.

There are several channels in the SMU cable lineup that will have some baseball coverage during the upcoming season including FOX Sports North and MLB Network including some blackout exceptions.

Another way to get baseball coverage is online through MLB TV which provides LIVE Streaming of many games (however, blackouts can still apply) that you can use with an Internet ready device. For more information on this option visit mlb.com.

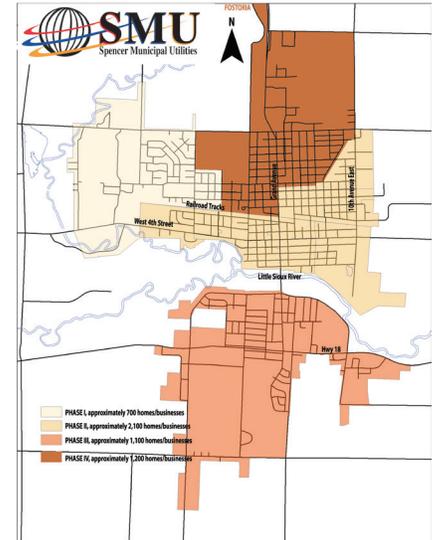


Fiber-to-the-Home Update

Outside construction on the fourth and final phase of Fiber-to-the-Home (FTTH) communications in Spencer is mostly complete. The remaining outside clean-up will continue as weather allows. As with the other phases, there are several stages throughout the construction process.

Customers in the last phase of FTTH will be contacted to schedule an appointment when their service address is ready to be converted.

We are looking forward to completing this multi-year project to better serve the community of Spencer!



WHEN IT COMES TO **WI-FI**,
WE BRING A LOT TO THE TABLE

You love having a Wi-Fi network, but not the hassles of equipment upgrades and troubleshooting. That's why we offer Managed Wi-Fi. Our team handles it all for you, so you can simply enjoy strong signals and fast Internet throughout your home.

MANAGED WI-FI FOR JUST \$5.00/MO.*
CALL 712-580-5800 TO SIGN UP NOW.



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www.smunet.net

*Managed Wi-Fi works in conjunction with your Spencer Municipal Utilities Internet service. \$5.00 per month per SMU wireless internet access device. Contact us for details.

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Attn: Customers With smunet.net Email

SMU internet customers with an smunet.net email address can watch for more information regarding your email. Our current customer email platform, HyperOffice, is coming up for renewal and in evaluating the service, we have decided not to renew the contract.



We would like you to start planning accordingly to have your email transitioned to another service by late Spring 2021. Watch for more information regarding this transition and if you have any questions in the meantime, feel free to contact our customer service center at 580.5800.



Find us on Facebook



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