


Understanding your utility bill

Information on side 1 of your bill:

- 1. SMU Information:** Our Customer Service contact information and office hours.
- 2. Total Amount Due:** Summarizes total amount or budget amount due for service addresses included on this statement along with the due date, which is the 20th of the month. Automatic bank draft would be indicated, if you participate in that program. Project Share would also be noted in this section if you choose to help others with their wintertime energy bills. If you would like to contribute to this program, visit our website for more details.
- 3: Your Account Information:** Your account number and bill date for this statement.
- 4. Payment Stub:** If you are mailing your payment, bringing it into our office, or putting it in the drop box, detach this portion and send it with your check. Please note the penalty amount if paid after the due date. The rest of this page can be kept for your records.
- 5. Message Center:** Read important messages about products, services, promotional offers, notices and events.



SMU
Spencer Municipal Utilities
Customer Service Center Hours: Monday-Friday 8:00am-5:00pm
In case of an emergency, we have someone available by phone 24 hours a day, 7 days a week.
pr: 712.580.5800
e: customer.service@smunet.net
www.smunet.net

Page 1

CUSTOMER NAME ANY CUSTOMER
Bill Date: 05/31/2019
Account Number 9999999

Message Center

Look here for important messages or information from SMU concerning your account.

Billing Summary


Balance From Last Billing	\$263.80
Payments Received - Thank you!	-\$63.80
Balance Forward	\$0.00

Service Summary

Electric Service	\$148.15
Water Service	\$54.51
City of Spencer Charges	\$60.13
Current Charges	\$262.79

Total Due **\$262.79**

Please pay by Jun 20, 2019




SMU REMINDER

Don't forget when making a payment in our customer service center, in our drop box, or through the mail; always include the payment stub - thank you!

KEEP Please do not staple or paperclip payment.

SEND



SMU
Spencer Municipal Utilities

520 2nd Avenue East, Suite 1
Spencer, IA 51301-5033

Bill date 05/31/2019
Account number 9999999

Total Due **\$262.79**

Please pay by Jun 20, 2019
\$3.92 penalty applied if paid after 06/20/2019

SPENCER MUNICIPAL UTILITIES
520 2ND AVE E STE 1
SPENCER IA 51301-5033


32 1 AV 0.383
ANY CUSTOMER
123 ANYPLACE ST
ANYWHERE IA 99999-9999

5 32
C-1 1118

71035000999999000026279000026671051020192

Information on side 2 of your bill:

- 1. Electric Service Description:** Your meter number, location and days in billing cycle.
- 2. Electric Graph:** Shows electric usage as well as average temperatures over the last year.
- 3. Comparison Chart:** Current billing as well as previous and last year billing are summarized on this chart.
- 4. City of Spencer Charges:** Sewer, CSI and Garbage are billed for the City of Spencer.
- 5. Water Service Description:** Your meter number, location and days in the billing cycle
- 6. Water Graph:** Shows water usage over the last year.
- 7. Comparison Chart:** Current billing as well as previous billing and last year billing are summarized on this chart.



SMU
Spencer Municipal Utilities

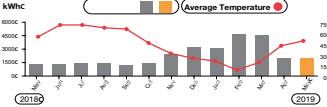
Page 3 of 4c

CUSTOMER NAME ANY CUSTOMER
Bill Date: 05/31/2019C
Account Number 9999999C

Service Address: 123 ANYPLACE ST **Account:** 9999999

Electric

Meter #C	Location #C	ServicesC	Daysc	ReadingsC	MeterC	kWh Usage	Description:C
99999999	9999	From: 04/18/2019C To: 05/18/2019C	30C	Previous: 29245C Present: 31290C	Multiplier: 1C	2005C	



Electric Service Subtotal **\$148.15C**

City of Spencer Charges


COMPARISON	DAYSC	TOTAL kWhC	AVG. kWhC	DAILY COST
CURRENT BILLING	30C	2005C	67C	\$4.89C
PREVIOUS BILLING	29C	2005C	69C	\$5.08C
LAST YEAR BILLING	31C	1242C	40C	\$3.19C

Sewer

City of Spencer Charges	Daysc	Total GalsC	Avg. GalsC	Daily Cost
Sewer ChargeC	30C	4,440C	148C	\$1.71C
Combine Sewer InitiativeC	30C	4,440C	148C	\$1.77C
Sewer Service Subtotal	30C	4,440C	148C	\$1.64C

Water

Meter #C	Location #C	ServicesC	Daysc	ReadingsC	MeterC	Gallons	Description:C
A9999999 A8888888	9999 9999	From: 04/18/2019C To: 05/18/2019C	30C 30C	Previous: 21334C Present: 21334C	Multiplier: 10C 10C	4440C 0C	



Water Service Subtotal **\$54.51C**

City of Spencer Charges

City of Spencer Charges	Daysc	Total GalsC	Avg. GalsC	Daily Cost
Sewer ChargeC	30C	4,440C	148C	\$1.71C
Combine Sewer InitiativeC	30C	4,440C	148C	\$1.77C
Sewer Service Subtotal	30C	4,440C	148C	\$1.64C