



## National Do-Not-Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you



can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at any time.

To register or remove a number from the Do-Not-Call Registry, call 1.888.382.1222 (TTY: 1.866.290.4236) or register on the Internet at [www.donotcall.gov](http://www.donotcall.gov).

## Baseball Coverage

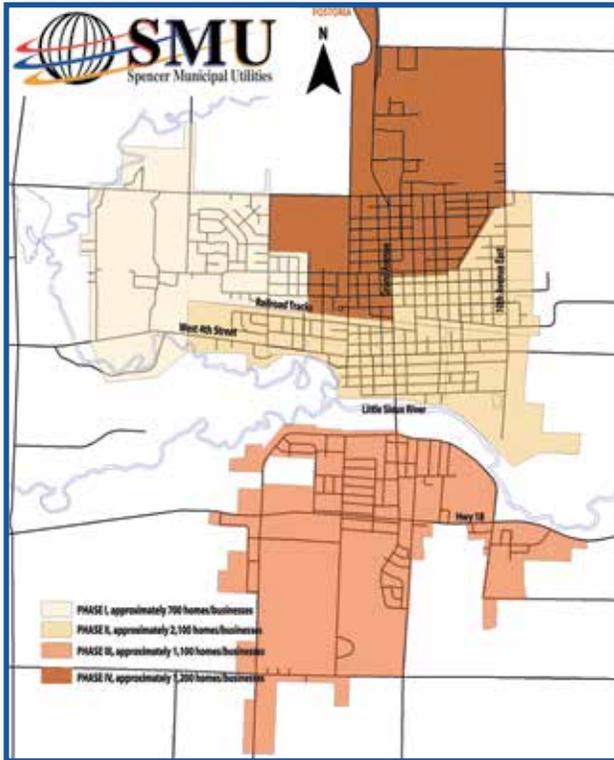
With the traditional Opening Day for Major League Baseball (MLB) coming up, we want to let baseball fans know what to expect for coverage this season.

As in years past, Iowa falls in a blackout zone as a result of MLB rules that the following teams will be blacked out: Chicago White Sox, St. Louis Cardinals, Minnesota Twins, Chicago Cubs, Milwaukee Brewers and Kansas City Royals.

There are several channels in the SMU cable lineup that will have some baseball coverage during the upcoming season including FOX Sports North and MLB Network including some blackout exceptions.

Another way to get baseball coverage is online through MLB. TV which provides LIVE Streaming of many games (however, blackouts can still apply) that you can use with an Internet ready device. For more information on this option visit [mlb.com](http://mlb.com).





## Fiber-to-the-Home Update

Last fall, Spencer Municipal Utilities started outside construction on the fourth and final phase of Fiber-to-the-Home (FTTH) communications in Spencer. As with the other phases, there are several stages throughout the construction process and we have continued working on it as the weather allows.

When the weather cooperates, outside construction will resume and we are continuing to work towards converting customers to FTTH. Customers in this area can watch for more information as we schedule outside construction in Phase IV.

We are looking forward to completing this multi-year project to better serve the community of Spencer!

## New Billing Software Coming

You may have heard Spencer Municipal Utilities is transitioning to a new billing software provider later this year for utility accounts. Eventually the communications statement will be combined with it to share the same billing system and due date.

It is important to make sure we have the most up-to-date contact information including driver's license numbers, phone numbers and email addresses. If any of your contact information has changed, please call SMU at 580.5800 during normal business hours Monday-Friday from 8am to 5pm to make sure we have the correct information associated with your account.

Continue to watch for more information on this transition as we are looking forward to improving our service to customers!



Find us on Facebook



520 2nd Avenue East, Suite 1  
Spencer, IA 51301

p: 712.580.5800

[www.smunet.net](http://www.smunet.net)

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