712 Grand Ave
PO Box 222
Spencer, Iowa 51301-0222
Phone: 712-580-5800
Fax: 712-580-5888

Customer Privacy Verification

The SMU privacy rules, guided by the FCC CPNI rules, seek to protect your account information from identity theft and fraud. **The new rules allow us to discuss account information only with the person(s) listed on the account.** We must be able to authenticate that person by using the social security number or the driver's license number. **Please help us in our effort to ensure that we protect the information, by completing the following:**

Communications Acct Number: _____ Utility Acct Number:_____

Account Telephone Number:_____

Question(s) for authentication of account holder:

Account Holder Name: _____

Address: _____

Social Security #:_____ Driver's License #:_____

Contact #: _____

Authorized by: _____Date:_____

If your account is listed only in your name, you might want to consider adding another name. **Any spouse or roommate listed will be considered responsible for the bill and subject to verification and/or credit checks through our credit reporting agency.** Relatives, Payees, Persons with Power of Attorney or other authorized parties will not be held responsible for the bill, but will be considered authorized to make changes.

_____ No, I do not want to add any additional authorized contacts to my account.

_____ Yes, I would like to add the following as authorized contacts for my account:

Name:_____

Address:_____

Social Security#:_____ Drivers License #:_____

Birthdate: _____ Contact #: _____

Relationship (circle one): payee relative roommate spouse POA Other_____

Authorized Contact Signature:_____

Name:_____

Address:_____

Social Security#:_____ Drivers License #:_____

Birthdate: _____ Contact #: _____

Relationship (circle one): payee relative roommate spouse POA Other_____

Authorized Contact Signature:_____

Please return this completed form to: Spencer Municipal Utilities
712 Grand Avenue
PO Box 222
Spencer, Iowa 51301