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Customer Privacy Verification

The SMU privacy rules, guided by the FCC CPNI rules, seek to protect your account information from identity theft and fraud. **The new rules allow us to discuss account information only with the person(s) listed on the account.** We must be able to authenticate that person by using the social security number or the driver's license number. **Please help us in our effort to ensure that we protect the information, by completing the following:**

Communications Acct Number: _____ Utility Acct Number: _____
Account Telephone Number: _____

Question(s) for authentication of account holder:

Account Holder Name: _____
Address: _____
Social Security #: _____ Driver's License #: _____

Authorized by: _____ **Date:** _____

If your account is listed only in your name, you might want to consider adding another name. **Any spouse or roommate listed will be considered responsible for the bill.** Relatives, Payees, Persons with Power of Attorney or other authorized parties will not be held responsible for the bill, but will be considered authorized to make changes.

_____ No, I do not want to add any additional authorized contacts to my account.

_____ Yes, I would like to add the following as authorized contacts for my account:

Name: _____
Address: _____
Social Security#: _____ Drivers License #: _____
Relationship (circle one): payee relative roommate spouse POA Other _____

Roommate / Spouse Signature: _____

Name: _____
Address: _____
Social Security#: _____ Drivers License #: _____
Relationship (circle one): payee relative roommate spouse POA Other _____

Roommate / Spouse Signature: _____