

# THE COMMUNICATOR

SMU COMMUNICATIONS NEWSLETTER

NOVEMBER 2016



## New Speeds Available

Beginning in early October, SMU increased internet speeds for customers with fiber service. We have been working on converting the community to fiber to the home communications and we have construction completed on three of the four phases with customer conversions continuing in phase II. We are beginning to convert phase III and expect to have that completed during 2017.

For a complete list of speeds available from SMU, visit our website at [www.smunet.net](http://www.smunet.net). With more and more devices throughout the home connected to the internet, we've got speeds that will meet all your needs!



## Channel 3 Online

Did you know you can watch Channel 3 programming online? Channel 3 online can be found in the cable section of our website at [www.smunet.net](http://www.smunet.net). If you have logged in recently, you've probably noticed a new look and if you haven't logged in yet, now is a great time to check it out!

This service comes free with a Basic cable subscription from Spencer Municipal Utilities or it can be purchased separately for a monthly or yearly fee. This allows you to watch Channel 3 programming, when you want through an internet ready device.

All Basic cable customers have been given a username and password through a bill message on their statement. Programming on Channel 3 online will not be live; it will be a delayed broadcast similar to how programming airs on Channel 3. Due to space, the programming available online will not be available for an unlimited amount of time, but there will be plenty of time to view it. Take a look at this feature and if you have questions using it, or if you don't have Basic cable and would like to take advantage of this service, give us a call at 580.5800.



## Channel 24

If you've been watching Channel 24 lately for the latest weather, you have probably noticed some exciting improvements! We upgraded the weather system with new graphics.

The weather is still gathered from right here in Spencer and all of the weather information that was on the previous version is still there-just in a different location.

One change you'll notice during Severe Weather is the local radar will be the only thing seen, rather than rotating through all of the regional and national weather information.

We hope you enjoy the new look as much as we do with our recent upgrade!



## Extended Support Hours

We are here to answer your technical questions, billing or service inquiries by phone Monday-Friday from 8:00am to 5:00pm. We're also available by phone on Saturdays from 9:00am to Noon. As always, we are available 24 hours a day, 7 days a week for emergencies. Give us a call at 580.5800.

# 580.5800



Find us on Facebook



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