



# COMMUNITY CONNECTION

SPENCER MUNICIPAL UTILITIES

AUGUST 2016

## SPECIAL POINTS OF INTEREST:

- Thanks For Your Cooperation!
- Water Construction Update
- BE BRIGHT
- Utility Account Online
- Public Power Week

## Thanks For Your Cooperation!

### June 1-October 1 Water Restriction

Spencer Municipal Utilities implemented an outdoor watering restriction plan until October 1 to help minimize discolored water due to construction on the water treatment facility.

We would like to thank customers for their cooperation during our watering restriction. With customer cooperation and timeliness of precipitation, so far we have been doing OK treating and distributing water to meet customer needs with our facility under construction.



SMU has plenty of water available for domestic use as well as emergencies, which is not the reason for the watering restriction. The watering restriction is helping minimize discolored water due to the different treatment process during construction. The more water processed through our treatment facility during a 24-hour period during this time of construction will increase the discolored water some customers have been noticing. The goals of the watering restriction are to reduce overall usage, and maintain constant usage during a 24-hour period.

The watering restriction is being done with an odd/even system for outside watering. Odd-numbered addresses may water on odd-numbered days while even-numbered addresses may water on even-numbered days. The watering restriction only applies to lawn watering, and may be done after 10pm and before 4 am, when it is a day to water based on address.

We are continuing to monitor the water usage, and if we see significant increases, we will have to implement a complete lawn watering ban for the community. For more information on the restriction, visit our website at [www.smunet.net](http://www.smunet.net).



## Hey Kids!

Stop by our office during Public Power Week, October 2-8 during normal business hours and have your picture taken as a lineman!



**WATERING RESTRICTION JUNE 1-OCTOBER 1, 2016**

The SMU water restriction applies only to lawn watering. There are no restrictions on filling pools or washing cars. Hand watering of vegetation such as shrubbery, trees, ground covers, plants, vines, gardens, vegetables, and flowers is permitted any time of the day if the water is applied by hand with a hose that does not leak, is personally tended to, and is equipped with a hand-held nozzle that automatically shuts off when released.

*Please contact us if you have any questions throughout the construction process or the watering restriction at 580-5800.*





## Water Construction Update

Phase 2 of construction at the SMU water plant renovation is continuing. Many of the outside walls are nearly finished and work on the roof is in progress. The new lime softening bins are being installed as well as preparations being done on the new filters.

Throughout the construction process, the water still meets all regulatory standards, even though it is not the same quality customers have come to expect as it is different in terms of hardness, color, taste, and smell.

If you have questions or concerns during this time, please call us directly at 580-WATR (9287) or email us at [smuwater@smunet.net](mailto:smuwater@smunet.net).

## BE BRIGHT



Spencer Municipal Utilities has recently partnered with WECC and the Iowa Be Bright residential lighting program. Iowa Be Bright provides instant rebates toward the purchase of a variety of high-efficiency ENERGY STAR® LED bulbs at select retail stores throughout our community.

Just look for the Be Bright signage at area retailers and start saving! With Be Bright there is no rebate form to hassle with—just start saving at a special low price!



**UTILITY  
ACCOUNT  
ONLINE**

*ACCESS YOUR ACCOUNT  
WHENEVER...WHEREVER!*

Learn more at  
**[www.smunet.net](http://www.smunet.net)** today!

## Utility Account Online

SMU Utility Account Online has been available for nearly a year now. If you haven't had a chance to set up an account, contact our customer service center between 8am-5pm Monday-Friday at 580.5800.

With Utility Account Online, you can view your utility account, make a utility payment, or make a payment on your communications account. This can all be done online through our website at [www.smunet.net](http://www.smunet.net) whenever and wherever you want.

Click on the 'Online Bill Pay' button at the top of our website and follow the instructions on setting up an account for the first time, or using the username and password you set up to login when it is convenient to review your account(s).



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